

Safer Neighbourhoods

Newsletter

Rickmansworth & Croxley Green Autumn / Winter 2013

Officers take to the roads to prevent crime

Officers from Hertfordshire Constabulary and Thames Valley Police have been holding a series of operations to deter criminals who travel across the borders into the district to commit burglary and other crime.

Joined by VOSA (the Vehicle and Operator Services Agency), Waste Management and Trading Standards, the teams checked vehicles travelling into the area using specialist Automatic Number Plate Recognition (ANPR)



technology and pulled over any vehicles which needed further inspection. The operation was planned to curb a seasonal increase in daytime

burglaries in the Three Rivers area, predominantly in Rickmansworth and Chorleywood. As a result, a number of vehicles were seized for having no insurance, arrests were made for immigration offences and many vehicles were found to be unroadworthy. Fines were also given to people driving without seatbelts or using mobile phones.

Operations have been held in Maple Cross and Denham Way. PC Paul Knowles from the Rickmansworth Safer Neighbourhood Team said: "The operation aims to provide a pro-active high visibility policing presence along the main arterial routes and back roads which run cross border between South Bucks, Thames Valley and Three Rivers in order to identify criminality and deter offenders from coming into the county to commit crime. These operations will continue."

New project launches in Mill End

The Safer Neighbourhood Team has joined together with Hertfordshire Fire and Rescue Service, Three Rivers District Council and Thrive Homes to take essential safety advice to the doorsteps of local residents. Launched in September, the 'Partnership Protected Area' scheme aims to visit more than 500 properties in Mill End to deliver essential advice, targeted to crimes and issues affecting the area. Residents are offered crime prevention advice around securing their property and general information, including smoking cessation and

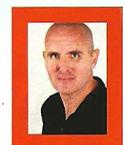
fire safety. They were also given a directory with information local services and invited to sign up to Neighbourhood Watch, a scheme which has proved effective in helping to reduce crime. Neighbourhood Sergeant Ryan Hemmings said: "By knocking on the doors of our residents, we can reach people who ordinarily may not come into contact with their local officer. We had a really positive response from the community as it gave them an opportunity to raise any issues or concerns they have, and we were able to explain how we are working to address them."

"Welcome to another edition of your Safer Neighbourhoods Newsletter. We have included all the main police contacts who are working to keep your local community safe, along with some key updates regarding what we are doing to tackle issues that are affecting your area.

"We work alongside specialist units across the Constabulary, as well as with other agencies including your local council and Hertfordshire Fire & Rescue Service, preventing crime and anti-social behaviour and bringing criminals to justice."



**Police and Crime Commissioner
David Lloyd**



**Neighbourhood Sergeant,
Ryan Hemmings**

**Police and Crime
Commissioner**
for Hertfordshire

**SAFER
NEIGHBOURHOODS**
Reducing crime, catching criminals and keeping people safe



HERTFORDSHIRE
CONSTABULARY

Neighbourhood Priorities for Rickmansworth & Croxley Green

The Neighbourhood Priorities are the three most topical issues that local people have asked us to deal with. New priorities are set regularly but sometimes a priority will stay in place until we have successfully dealt with it. If you want a say in deciding what the Neighbourhood Priorities should be, please call us, email or write in, or come along to one of our advertised 'surgeries' around your neighbourhood (which are listed on our website www.herts.police.uk (Safer Neighbourhoods)).

You Said:

Speeding

in Loudwater Lane

Speeding

in Croxley Green

Anti-social Behaviour (ASB)

at Church Lane shops, Mill End

For up-to-date local information please visit our website: www.herts.police.uk (click on 'Safer Neighbourhoods' and select the area where you live)

We Did:

Speeding was highlighted as an issue by residents living in the Loudwater Lane area. It occurs at all times of the day and night. Regular speed operations have taken place in this road using the laser speed gun. Unfortunately the majority of people spoken to about their speed were residents of Loudwater. We hope that our presence with the speed gun acted as a reminder to drivers to lower their speeds. We have also secured funding for a number of new signs to be erected, to remind drivers to slow down.

As with the **speeding** priority in Loudwater, residents in Croxley Green, in particular around The Green, have shown concern about speeding vehicles. We have been taking similar action here as detailed above, with assistance from colleagues from the Special Constabulary. Regular, weekly speed checks have taken place across the summer and a number of tickets and warnings have been issued.

Residents voiced concern about **ASB** close to the shops at Mill End and we have been working to address this. We have been working with officers from the Special Constabulary to conduct regular high visibility patrols and have moved the young people on. Where people have been found to be behaving in an anti-social way engaging in an anti-social manner, we have spoken to them and their parents about this, which has helped to act as a deterrent. The issue seems to be resolved but we will continue to regularly patrol the area to ensure it stays that way.

As these priorities have been tackled, we will now be looking to focus on the following three **new** priorities:

- **Speeding** in Harefield Rd, Rickmansworth
- **Vehicle obstruction** (inconsiderate and dangerous parking) in Shepherds Lane, Church Lane & Berry Lane, Mill End
- **Vehicle obstruction** (inconsiderate and dangerous parking) in New Road & Hazelwood Road, Croxley Green

Are you a member of Neighbourhood Watch?

Neighbourhood Watch can create a sense of community, give you peace of mind and even reduce your home insurance! To find out more about joining or setting up a Neighbourhood Watch, contact your Safer Neighbourhood Officers via the contact details on page 3.



Hear it direct from us

Community Messaging

Community Messaging

No watch scheme in your area? If you can't set up a scheme yourself but still want to receive information from the police, you can receive email updates via Community Messaging. Visit www.herts.police.uk and follow the on-screen directions. You can also find out more by contacting your local officer via the contact details on the pages overleaf.

Accessing Your Key Local Contacts

Your Neighbourhood Officers



PC Stephen
Cooke



PC Hannah
Clark



PC
Christian
Gottmann



PC Simon
Nash



PC Paul
Knowles



PC Emily
Laver



PCSO
Jennifer
Stredwick
(Maple Cross,
Mill End &
Penn)



PCSO Steve
Jacob
(Croxley
Green,
Croxley
Green North
& Croxley
Green South)



PCSO Eileen Plumb
(Rickmansworth &
Rickmansworth West)



PCSO Alan
Waller
(Rickmansworth &
Rickmansworth West)

Local telephone number: 01707 354192

You can use this number to contact your Neighbourhood Officer or Police Community Support Officer (PCSO)

It reaches an automated service that connects you with the officer's Airwave radio. You will need to say the name of the officer you wish to speak to.

If they are unable to pick up, you can leave a message and they will return your call as soon as possible.

You can also **email** any of your officers using this format: **firstname.surname@herts.pnn.police.uk**

Follow us on Twitter!

Did you know you can get news and updates from the Rickmansworth Safer Neighbourhood team by following them on Twitter?

@RickmansPolice



Other Local Contacts: how to get more help and advice

(Needs to be populated with local numbers) As a Community Safety Partnership we work with other local agencies to deal with crime and behaviour issues in your neighbourhood. Here are some contact numbers we hope you will find useful:

Fly tipping, littering, noise, fly posting	01923776611
Free home fire safety check	0800 587 3347
Consumer Direct (Trading Standards)	08454 04 05 06
Herts Help (information & advice)	0300 123 4044
Suspect abuse against a vulnerable adult?	0300 123 4042 or 101
Worried about treatment of a child?	0300 123 4043 or 101
Herts Domestic Abuse helpline	08 088 088 088 www.hertssunflower.org
Hertfordshire Drug & Alcohol Recovery Service	0800 652 3169
Talk to Frank (drugs help)	0800 77 66 00 talktofrank.com
Crimestoppers (report crime without giving your name)	0800 555 111



Visit Hertfordshire Constabulary's website

Hertfordshire Constabulary's website contains the latest news, details of crime-fighting campaigns and a raft of information about both countywide and local services. It also provides details of our advertised surgeries around your neighbourhood.

Visit www.herts.police.uk for more information.



Your Police and Crime Commissioner

David Lloyd is the first elected Police and Crime Commissioner for Hertfordshire and took office in November 2012.

David commented: "Now there is real democratic accountability for decisions about policing and crime – key issues that affect us all.

"We have strong communities which are well policed by an excellent force and in this newsletter you will have seen examples of how issues in your local area are being tackled, along with details of other initiatives to reduce crime and disorder."

The Commissioner's Police and Crime Plan, 'Everybody's Business', was launched in April and sets a blueprint for keeping the county safe, exploring ways that everyone can play their part. It sets out plans to develop work in three key areas: 'public focus', 'offender pays' and 'business sense'.



David added: "I want to see greater interaction between the police and the public. That means creating volunteering opportunities so the public can play their part in the fight against crime and clearer and easier access for the public to police and other agencies. That's why this newsletter gives you all the information you need to get the best support from the Constabulary, so please take the opportunities to meet your local officers, contact them when you need their help and advice or to offer them your support and assistance.

If you would like to contact the Commissioner, see the new Police and Crime Plan or find about more about his work, please visit

www.hertscommissioner.org.

Contact him by email: commissioner@herts.pnn.police.uk, write to **15 Vaughan Road, Harpenden, AL5 4GZ** or call **01707 806160**

You can also follow the Commissioner on Twitter (@HertsPCC) and get updates and communicate via his official Facebook page, which can be found at www.facebook.com/hertspcc.

Volunteering: Be an 'active citizen'!



Our Police Community Volunteers Scheme offers you the chance to make a valuable contribution to the safety and security of your own community. Being an 'active citizen' is a key theme in the Commissioner's Police and Crime Plan (see above).

Volunteers help us to enhance the service we provide to the community by helping to support police officers and staff in a variety of interesting and valuable roles.

Volunteer opportunities are available at Police Headquarters in Welwyn Garden City and at most police stations across the county. We will match your skills and location to a role which is suitable for you, give you the training you need and work with you to ensure that you get the best out of volunteering. For further information, visit the Constabulary's website www.herts.police.uk and search for 'police community volunteers'.

Don't Get Scammed!

Never give out bank details over the phone. This warning comes after a series of fake phone calls where scammers claim to be bank workers or police officers to persuade residents to give out details. If the resident becomes suspicious, the offender suggests they call 999 or 101. The victim calls police, but the offender has not hung up so the victim goes straight through to them again. In some cases a female comes on the line and pretends to be working in the 'police control room' and verifies the 'officer's' details. Police officers and bank workers would never ask you to reveal your personal bank account details. Report any incidents to police non emergency number 101. Visit your local branch if you have any concerns about your account.

